

Masoud Zeynali



IT Manager | Network Infrastructure & Security Specialist

Tehran, Iran | Age: 45

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Professional Summary

IT Manager with nearly two decades of continuous professional experience at Tehran Raymand Consulting Engineers. Deep expertise in enterprise network architecture and operations, technical team leadership, Linux and Windows server services, organizational security, email platforms, endpoint management, and highly available communication solutions. Combines hands-on infrastructure engineering with an MBA-oriented management perspective and a strong focus on service stability, security, automation, and operational efficiency.

Professional Experience

Tehran Raymand Consulting Engineers

2007 - Present | Tehran, Iran

Deputy Head of Information Technology Department

Last 5 years - Present

- Lead the IT department, plan infrastructure development, define the organization's technology roadmap, and supervise the delivery of critical technology projects.
- Directly supervise, evaluate, and guide more than 15 employees, senior specialists, and technical professionals across network, security, help desk, and infrastructure functions.
- Optimize resource allocation, contribute to IT budgeting, oversee technology asset lifecycles, and support the continuous development of the team's technical capabilities.

Network Manager

7 years

- Designed, implemented, and managed the company's network architecture while maintaining the availability and stability of critical internal services.
- Administered and secured enterprise server environments, including multiple Microsoft Exchange servers and MDAEMON messaging systems.
- Implemented and configured Sophos Firewall for traffic control, real-time monitoring, NAT, policy enforcement, and perimeter protection.
- Deployed and centrally managed more than 300 Windows endpoints, including patch management, software distribution, and automation through ManageEngine Endpoint Central.

Help Desk and Network Support Specialist

6 years

- Provided technical support and advanced troubleshooting for network infrastructure, Active Directory services, and Windows client environments.
- Implemented and managed centralized Group Policy Objects (GPO) and resolved organization-wide hardware and software incidents.
- Handled user requests and support tickets while improving the consistency, response quality, and reliability of IT support services.

Technical Expertise

1. IT Management and Team Leadership

- Leadership and development of technical staff, including direct supervision of teams with more than 15 members.
- IT project management, operational planning, infrastructure support governance, resource allocation, and service prioritization.

2. Linux Server Engineering and Web Services

- Linux system administration and the deployment, configuration, and maintenance of Nginx and Caddy web services.
- Advanced connectivity and tunneling technologies, including V2Ray/VLESS and SSH, together with network traffic administration.

3. Enterprise Email Platforms, Security, and Migration

- Deployment and administration of Mailcow as a containerized, Docker-based Linux email platform.
- Administration of Microsoft Exchange Server and MDAemon environments.
- Migration and management of SSL/TLS certificates and secure mail-service configurations.

4. Cloudflare Services

- Advanced administration of Cloudflare services and cloud infrastructure, including DNS configuration and traffic management.
- Implementation of redirects, domain forwarding, and custom automation projects using Cloudflare Workers and scripts.

5. Network Security, Monitoring, and Defensive Controls

- Administration of Sophos Firewall, including policy configuration, NAT, live monitoring, and analysis of firewall logs to identify unauthorized traffic.
- Deployment of defensive tools such as Fail2ban to reduce brute-force attacks and improve host security.

6. Infrastructure, Windows Endpoints, and Endpoint Central

- Large-scale administration of more than 300 Windows client systems.
- Advanced use of ManageEngine Endpoint Central for patch management, software distribution, endpoint automation, and operational control.
- Active Directory administration, GPO implementation, and advanced troubleshooting.

7. Artificial Intelligence, MCP, and Automation

- Use of Large Language Models for log analysis, network troubleshooting, and technical problem-solving.
- Familiarity with modern integration standards such as Model Context Protocol (MCP).
- Scripting and automation to streamline infrastructure administration and recurring operational processes.

Core Technologies

Infrastructure & Platforms	Windows Server, Linux, Active Directory, Group Policy, Docker
Networking & Security	Sophos Firewall, NAT, DNS, SSH, Fail2ban, network monitoring
Messaging & Collaboration	Microsoft Exchange, MDAemon, Mailcow, SSL/TLS certificate migration
Web & Cloud	Nginx, Caddy, Cloudflare DNS, Cloudflare Workers, redirects, domain forwarding
Endpoint Operations	ManageEngine Endpoint Central, patch management, software deployment, 300+ Windows endpoints
Automation & Emerging Tech	Scripting, Large Language Models, log analysis, Model Context Protocol (MCP)

Education

Master of Business Administration (MBA)

University of Tehran | In progress

Associate Degree in Information Technology (IT)

Karaj University

Microsoft Certifications

MCSE: Server Infrastructure

Microsoft Certified Solutions Expert | 2012

MCSE: Cloud Platform and Infrastructure

Microsoft Certified Solutions Expert | 2016

Verification: [Microsoft Learn Credentials Transcript](#)

Management & Professional Strengths

• Strategic and operational IT planning	• Leadership, mentoring, and coordination of multidisciplinary technical teams
• Enterprise infrastructure modernization and service continuity	• Security-oriented network and systems design
• Advanced troubleshooting and root-cause analysis	• IT budgeting, resource allocation, and technology lifecycle oversight
• Ability to translate technical requirements into practical management decisions	• Continuous improvement through automation and modern AI-assisted tools

Selected Scope of Responsibility

- Enterprise network and server infrastructure supporting business-critical services.
- Operational oversight of network, security, infrastructure, and help desk functions.
- Centralized administration of more than 300 Windows endpoints.
- Direct management and technical leadership of more than 15 IT staff and specialists.
- Email platforms, firewall security, Linux services, web infrastructure, cloud-based traffic management, and automation.

Contact

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